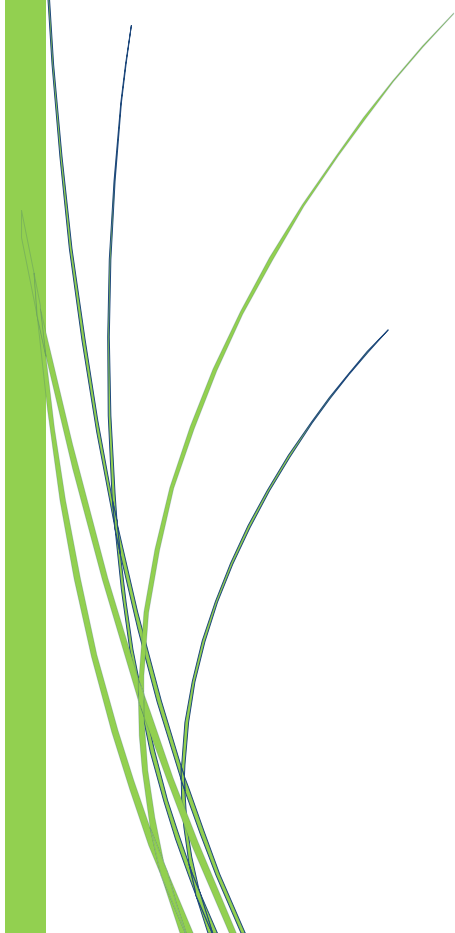




North Lanarkshire
Adult Protection
Committee

Multi-Agency Adult Support and protection - Workforce Learning & Development Programme 2026

North Lanarkshire Adult Protection Committee



Contents

Introduction	2
Who is this Workforce Learning and Development Programme for?	2
Getting Started.....	6
Course: Multi-Agency Adult Protection Training: Level 1 – Awareness of Risk and Responsibilities in Adult Protection	7
Course: Multi-Agency Adult Protection Training: Level 2 - Supporting and Protecting Adults at Risk of Harm	8
Course: Multi-Agency Adult Protection Training- The Role of the Second Worker	9
Course: “Three Acts” – The interface between three protective legislations for adults in Scotland ..	11
Course: Neglect and Self-neglect	12
Course: Hoarding Awareness.....	13
Course: Multi-agency Adult Support and Protection Forums.....	14
Course: Adult Support and Protection and Falls – Briefing Session	15
Course: Bite-sized Learning Sessions.....	16
Course: Department for Work and Pensions – Advanced Customer Service Support.....	17
Course: Domestic Abuse – Risk Assessment (DASH-RIC).....	17
Course: Trauma Informed Practice	18
Course: MAPPA - Multi-Agency Public Protection Arrangements	19

INTRODUCTION

North Lanarkshire Adult Protection Committee (APC) has worked with partners to offer this workforce learning and development programme for 2026.

The North Lanarkshire Adult Protection Committee are committed to support best practice across all agencies involved in Adult Support and Protection process and by doing so it is hoped that:

Adults who experience or are at risk of harm are safer as a result of the support, protection and services they receive.

Achieving this requires a workforce that works together across organisational boundaries to significantly improve wellbeing and outcomes for adults at risk of harm in North Lanarkshire. We therefore need a flexible, competent, and confident multi-agency workforce supported by learning and development opportunities. This programme is a key component in making this vision a reality.

WHO IS THIS WORKFORCE LEARNING AND DEVELOPMENT PROGRAMME FOR?

We all have a shared responsibility to support adults at risk of harm in North Lanarkshire. The APC are supporting multi-agency learning as there is a recognised benefits of learning together, sharing practice issues and effective networking, which contribute positively to the development of multi-agency working and ensure that an adult at risk of harm is as safe and protected as they can be.

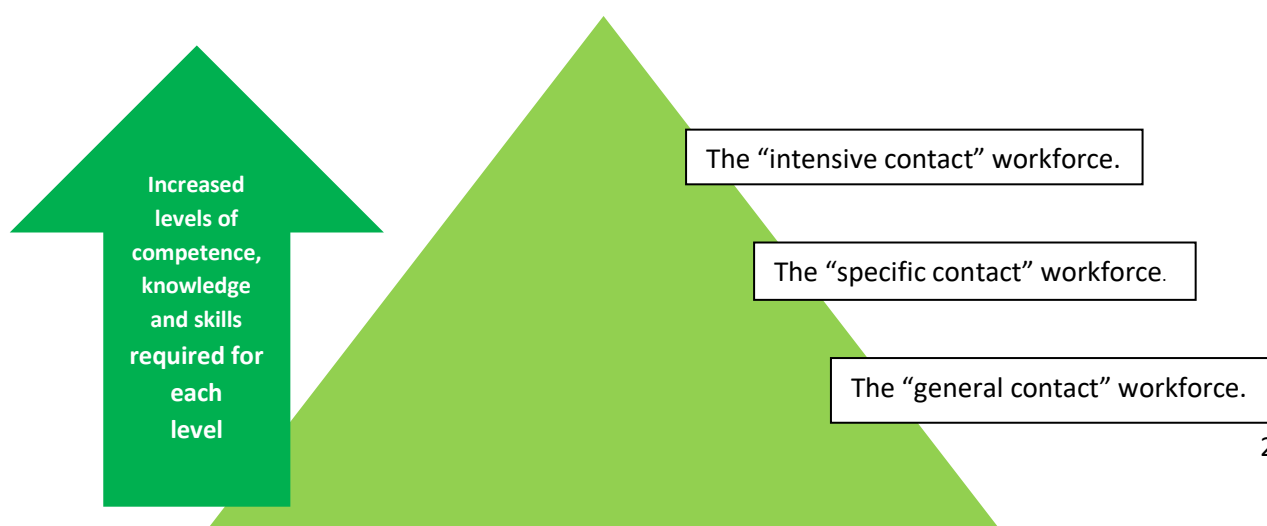
It is recognised that dependent on service provision and staff role, different levels of competence, knowledge and skills are required across Adult Support and Protection.

The information below is meant as a guide for managers and staff to support their learning and professional development in adult protection.

It is in **not an exhaustive list** and identifies where we would *generally* expect a worker to be placed.

In some cases, workers will find that another level is more appropriate to their specific needs. When in doubt workers should in the first case speak to their managers.

The framework has three workforce groups within multi-agency training provision, which require and provide different competences, knowledge and skills, based on the nature and extent of their contact and work with adults.



Three groups:

- The General Contact Workforce
- The Specific Contact Workforce
- The Intensive Contact Workforce

Workforce	Description	Examples of staff	Exemplar courses
The General Contact Workforce	<p>The general contact workforce are workers who, as part of their job may or are likely to encounter adults and families of all ages in the community. The frequency of the contact will vary; these workers may have daily or intermittent involvement with service users.</p> <p>These workers may need to raise a concern / referral and share information, however, would not be taking forward any protection activity. They need to have the confidence and awareness to recognise when an adult or older person may be in need of protection, and how to respond.</p>	<ul style="list-style-type: none"> • Housing Officers • Police Scotland Community Police/ Response Officers - C3 (Contact, Command and Control – 101 and 99 operators, Resolution Team) & CID/PPU officers • Scottish Fire and Rescue practitioners • Care at Home workers and supervisors • Older Adult's Residential Home care staff • Department of Work and Pensions front line workers and supervisors • GP Surgery reception staff • Library staff • Catering, facilities assistants, and janitorial staff (schools, public sector and community/ voluntary sector provision) • School crossing supervisors • Dentists and Dental Staff Community Pharmacy staff • Befrienders/ Mentors 	<ul style="list-style-type: none"> • Single Agency Public Protection E-Learning Modules • Basic Awareness Adult Protection Multi Agency Training - Level 1 • Bite-sized learning sessions

		<ul style="list-style-type: none"> • Personal Assistants funded through SDS • Some Admin / Secretarial staff • Older adult's services day centre and support services 	
Specific Contact Workforce	<p>The specific contact workforce undertakes direct work with young people, adults and families; and / or form more in-depth relationships with them; and / or provide specific services to them. It may involve one to one or group / community work.</p> <p>Contact may take place in their home or another setting (e.g., an office, school, day centre, community facility etc.).</p> <p>These workers may be asked to contribute to the risk assessment and risk management process and may be involved in providing ongoing support to some vulnerable or at-risk adults and other family members.</p> <p>These workers require the competences, knowledge and skills associated with the general contact workforce, and some additional competences, knowledge, and skills to reflect the nature of their involvement with people and families</p>	<ul style="list-style-type: none"> • Homelessness support staff • Housing support staff • Class teachers • Social care and social work staff who will not be acting as Council Officers or second workers • Looked after children's services social care and social workers • Psychologists • Allied Health Professionals working with children, adults, and families • Speech and Language therapists • GPs and Primary Care Staff • Women's Aid staff • Police Scotland – Public Protection & Adult Protection Concern Hub Team, IRD Team, Child Abuse Investigation Unit and the Scottish Child Interview Model Team • Older adult day care and support services managers 	<ul style="list-style-type: none"> • Detailed Awareness - Adult Protection Multi Agency Training Level 2 • Multi-agency adult protection forums • Three Acts Training • Bite-sized learning sessions

		<ul style="list-style-type: none"> • Community Psychiatric Nurses • Support workers within Addiction Recovery Teams 	
Intensive workforce	<p>The intensive contact workforce is those who have specific designated responsibility for adult protection issues as part of their role and / or those who will be involved in undertaking adult protection investigations or working with complex cases.</p> <p>These workers require the competences, knowledge and skills associated with the general and specific contact workforces, but need additional competences, knowledge, and skills to carry out their tasks.</p>	<ul style="list-style-type: none"> • Social Work managers/team leaders • Social care and social work staff who may be acting as Council Officers or second workers. • Mental Health Officers • Community Psychiatric Nurses • Nurses & Support workers within Addiction Recovery Teams • Occupational Therapist • Nurse Managers who manage integrated teams • Occupational Therapists and Nurse Managers who manage duty processes • Early Years Child Care Centre Managers • Police Public Protection Unit - Public Protection DCI/DI's and CID/PPU supervisors • Care Home Managers • Care at home team leaders/managers 	<ul style="list-style-type: none"> • Council Officer Training (Social workers) • Non council officer: ASP second worker training • Multi agency adult protection forums • Three Acts Training • Bite-sized learning sessions

GETTING STARTED

North Lanarkshire Adult Protection Committee expects that those working with adults and young people have, as a minimum a 'foundation' knowledge of Adult Support and Protection that allows them to recognise and respond to concerns about an adult that may be at risk of harm.

Within the programme that follows, course descriptors for each course are provided including aims and objectives. Some of the courses/learning materials below are for self-learning purposes.

An application form and information about applying for a place most of the courses are included under each course description. Other courses can be accessed via other means – as described within the body of the course information.

In addition to the learning and development opportunities identified in this programme there will be other events/training sessions throughout the year to address national or local developments

Should you wish to be kept informed of any other training and development opportunities, please complete the following [MS Teams Form](#).

All courses are free to participants. Courses are funded by multiagency partners from the Adult Protection Committee. *Please notify the organiser if you are unable to attend the course and do not forward the invitation to colleagues to attend in your place. If a participant fails to attend on the day or cancels at the last minute, for anything other than exceptional circumstances, details are passed to relevant senior managers within their agency / service for appropriate action.*

Should you have any questions or queries in regard to this Training programme or any of the courses below please contact the Adult Protection Committee in North Lanarkshire via:

Johanna Johnston, Senior Officer – Johnston@northlan.gov.uk

Audrey McGhie, Resource Supervisor - Mcghieau@northlan.gov.uk

Finally, we are looking forward to seeing you.

The North Lanarkshire Adult Protection Committee.

Please note, unless requested by your manager:

- **Social Workers should attend the L2 MA Training or the Second Worker Training and not L1 MA Training.**
- **If attending the Second Worker training, there is no need to attend the L1 or L2 training beforehand.**
- **If attending the L2 training, there is no need to attend the L1 training beforehand.**

Course: Multi-Agency Adult Protection Training: Level 1 – Awareness of Risk and Responsibilities in Adult Protection

Course information:

This is a multi-agency adult support and protection training facilitated as part of the Adult Protection annual training provision.

This training is facilitated either via MS Teams online course (details can be found on the nomination form). It is a 3hour long course 9.30am-12.30pm.

The course is led by a trainer and includes activities, discussions, and PowerPoint learning. You will be emailed the pre-exercises as part of the preparation for this course.

This course is aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

You should be aware of your roles and legal duty in adult protection and know how to recognise potentially harmful situations, and to report concerns regarding an adult to social work services.

Aims and Objectives:

- To raise awareness of the Adult Support and Protection (Scotland) Act 2007.
- To clarify the principles, duties, and responsibilities under the Act.
- To ensure staff are aware of their duty for recognition and referral of adults at risk.
- To ensure staff are skilled and confident in recognising and responding appropriately where adults are at risk.
- To raise awareness and understanding of the importance of multi-agency working in adult protection.

To request a place please fill in this form [Multi-agency ASP Level 1 & Level 2 Registration Form](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Multi-Agency Adult Protection Training: Level 2 - Supporting and Protecting Adults at Risk of Harm

Course Information:

This is a multi-agency adult support and protection training facilitated as part of the Adult Protection annual training provision.

This training is facilitated either via MS Teams online course or face-to-face (details can be found on the nomination form). It is a 4-hour course 9am-1pm.

The course is led by a trainer and includes activities, discussions, and PowerPoint learning. You will be emailed the pre-exercises as part of the preparation for this course.

This course is aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

You should be aware of your roles and legal duty in adult protection and know how to recognise potentially harmful situations, and to report concerns regarding an adult to social work services.

You may have a further role in assisting with adult protection inquiries and investigations that require to take place. You may also be involved in attending a case conference and contributing to an agreed multi-agency protection plan.

Aims and Objectives:

- To understand the background to the development and implementation of the Adult Support and Protection (Scotland) Act 2007. The legislation sets out clear principles and duties for all public body employees, along with providing definitions of 'an adult at risk' and of 'harm'. These aspects of the legislation will be considered.
- To raise awareness of adult support and protection and to explore the issues that it presents to staff in their practice. The importance of balancing the rights of adults with the duty of public bodies will also be considered.
- To increase awareness on the importance of multi-agency working, identifying what supports multi-agency working and some opportunities and challenges to effective shared working.
- Participants should be clear on the roles and responsibilities for all agencies within adult protection, be confident that they are aware of their responsibilities within that and know where they can access their organisational adult protection procedures.

To request a place, complete this form [Multi-agency ASP Level 1 & Level 2 Registration](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Multi-Agency Adult Protection Training- The Role of the Second Worker

Course Information:

This is a multi-agency adult support and protection training facilitated as part of the Adult Protection annual training provision.

This training is facilitated face-to-face. It is a full day course 9.30am-4pm.

The course is led by a trainer and includes activities, discussions, and PowerPoint learning. You will be emailed pre-exercises as part of the preparation for this course.

This course is aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

This course is aimed to staff who has the same duties and responsibilities as set out and expected of staff attending the level 2 training above. However, this course is in addition considering the role of the second worker during an Adult Support and Protection inquiry.

Staff attending this training should be:

- aware of your roles and legal duty in adult protection and know how to recognise potentially harmful situations, and to report concerns regarding an adult to social work services.
- have a further role in assisting with adult protection inquiries and investigations that require to take place. You may also be involved in attending a case conference and contributing to an agreed multi-agency protection plan.
- And may also be asked to provide additional input and support as a **second worker** during an Adult Support and Protection Inquiry.

Please note that the second worker role and the training involve taking notes.

Aims and Objectives:

- To understand the background to the development and implementation of the Adult Support and Protection (Scotland) Act 2007. The legislation sets out clear principles and duties for all public body employees, along with providing definitions of 'an adult at risk' and of 'harm'. These aspects of the legislation will be considered.

- To raise awareness of adult support and protection and to explore the issues that it presents to staff in their practice. The importance of balancing the rights of adults with the duty of public bodies will also be considered.
- To increase awareness on the importance of multi-agency working, identifying what supports multi-agency working and some opportunities and challenges to effective shared working.
- Participants should be clear on the roles and responsibilities for all agencies within adult protection, be confident that they are aware of their responsibilities within that and know where they can access their organisational adult protection procedures.
- Understand the role and responsibilities of the Council Officer.
- Understand the role and responsibilities of a second worker.
- Provide the skills necessary to carry out an investigative interview and record this appropriately.

Please note, unless requested by your manager, you will not require to attend the multi-agency level 2 training (above) prior to attending the second worker training – either / or will suffice.

To request a place complete this form [Multi-agency ASP and the Role of the Second Worker Training Registration](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: “Three Acts” – The interface between three protective legislations for adults in Scotland

Course information:

This is a multi-agency course which offers staff from varied agencies an insight into three of the protective legislations for adults in Scotland:

- Adults with Incapacity (Scotland) Act 2000
- Mental Health (Care & Treatment) (Scotland) Act 2003
- Adult support and Protection (Scotland) Act 2007

This 3-hour long course is facilitated online via MS Teams.

The course is led by a trainer and includes activities, discussions, and PowerPoint learning.

This course is aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

Aims and Objectives:

- To increase awareness of the interface between the three legislations states above.
- To understand the background of the three legislations.
- To understand the purpose and legislative basis of the three legislations.
- To increase awareness of the implementation of the three legislations and how they aim to safeguard and protect adults who may be at risk.

To request a place complete this form [Multi agency Three Acts Training Registration](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Neglect and Self-neglect

About this course:

Supporting people who are being neglected and/or who self-neglect can be a very challenging and lonely area for practitioners. It can be difficult to assess someone's ability to make informed choices around these issues and significant barriers to carry out these pieces of work have been noted by practitioners.

The Adult Protection Committees in North and South Lanarkshire recognise the concerns around this area of work and the overlap with Adult Support and Protection processes. To support practitioners Pan-Lanarkshire Committees are offering three sessions during 2026.

Each session is an interactive 3-hour long course that will offer time for reflection and discussion.

This course is aimed at those staff who work in:

- North/South Lanarkshire Councils/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who are being neglected or are self-neglecting and may be at risk of harm.

N.B. A bitesize session on self-neglect and hoarding is also available [here](#). Other bitesize sessions are also available on the same link.

Aims and objectives:

- The training aims to offer practitioners insight into definitions of neglect and self-neglect.
- It aims to provide staff guidance around best practice by utilising findings from current research, case studies and Learning reviews.
- It aims to support staff to consider where Adult Support and Protection sits within this area of work.

28th April 2026 – 1.30-4.30pm – Face-to face - Committee Room 1, Civic Centre, Motherwell

4th August 2026 – 1.30-4.30pm – Online – MS Teams

24th November 2026 – 1.30-4.30pm – Face-to-face - South Lanarkshire Venue TBC

Staff across North and South Lanarkshire can attend any session.

Please complete the attached form [Neglect and Self-neglect](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Hoarding Awareness

About this course:

Supporting people who hoard can be a very challenging for practitioners. It can be difficult to assess someone's ability to make informed choices around these issues and significant barriers to carry out these pieces of work has been noted by practitioners.

The Adult Protection Committees in North and South Lanarkshire are recognising the concerns around this area of work and the overlap with Adult Support and Protection processes. The two committees are therefore delighted to offer two MS Teams training sessions this year which is facilitated by Clouds End. [Clouds End Services LTD](#) is an organisation in England who specialises in supporting people who hoard. They also provide guidance and support to professionals and organisations.

These training sessions are held between 10am and 4pm. The course will offer expert input and advice around this topic.

This course is aimed at those staff who work in:

- North and South Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties may come across adults who live in a hoarded environment.

Aims and objectives:

- The training aims to offer practitioners insight into definitions hoarding.
- Consider what works and what does not work when supporting people who hoard.
- It aims to provide staff guidance around ethical and best practice.

Dates for the training are:

22nd April 2026 – 10am-4pm via MS Teams

1st October 2026 – 10am-4pm via MS Teams

To sign up for one of these training sessions please use this form: [Hoarding Awareness Training](#) **Please note that there is an attendance limitation to these sessions. We will keep a waiting list.**

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Multi-agency Adult Support and Protection Forums

About this course:

The Adult Protection Committee in North Lanarkshire Council are promoting multi-agency working and sharing of good practice. We are therefore offering three sessions a year/per locality where partner agencies are encouraged to join in discussions around Adult Support and Protection practice and processes in North Lanarkshire Council.

Each session will have a theme around it.

These sessions are aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

Aims and objectives:

- To support multi-agency collaborative practice in Adult Support and Protection.
- Encourage multi-agency discussions regarding best practice in Adult Support and Protection.
- Support multi-agency networking.
- It aims to provide up to date knowledge and understanding of Adult Support and Protection practice and process.

Should wish to attend more than one forum please complete a separate form.

To request a place please complete this form [MA Forums 2026 Registration Form](#)

Please note: You will receive an acknowledgement for your request when you complete the form and unless you are informed to the contrary, you will be granted a place on the date requested. Please hold the date in your own calendar as you will not receive further details until one - two weeks before your session.

Course: Adult Support and Protection and Falls – Briefing Session

About this course:

North and South Adult Protection Committees are delighted to launch the new multi-agency guidance – **Adult Support and Protection and Falls**.

This 1h online briefing session hosted by the Adult Protection Committees and NHS Lanarkshire will introduce this new guidance and support practitioners to consider how best they may use it in their practice.

These sessions are aimed at those staff who work in:

- North Lanarkshire Council/ Health and Social Care Partnership
- NHS Lanarkshire
- Police Scotland
- Scottish Fire and Rescue
- Private and Council led support providers
- Community, Voluntary & Independent Sector;

and who in the course of their work duties come into contact with adults who may be at risk of harm.

Please sign up by register here. Once you have registered you should receive an automatic response and a link in your diary. If you do not receive this. Please contact us directly - JohnstonJoh@northlan.gov.uk

Aims and objectives:

- To support multi-agency collaborative practice in Adult Support and Protection.
- Encourage multi-agency discussions regarding best practice in Adult Support and Protection.
- Support multi-agency networking.
- It aims to provide up to date knowledge and understanding of Adult Support and Protection practice and process.

Should wish to attend more than one of the briefings please complete one of the registration links below:

- **17th February 2026** 12.30-1.30pm
Registration link: [ASP and Falls - 17th February 2026](#)
- **3rd March 2026** 12.30-1.30pm
Registration link: [ASP and Falls - 3rd March 2026](#)

Once you have registered you should receive an automatic response and a link in your diaries. If you do not receive this contact us directly - JohnstonJoh@northlan.gov.uk

Course: Bite-sized Learning Sessions

About this course:

North Lanarkshire Adult Protection Committee are offering regular Bite-sized Learning Sessions. These sessions consider specific topics related to Adult Support and Protection and aims to be interactive and discussion regarding practice and experiences are actively encouraged.

The aim is to support practitioners across partner agencies to access learning and development opportunities during shorter sessions.

Examples of previous bite-sized sessions:

- Professional Curiosity
- Executive Functioning and Ability to Protect
- Self-neglect and Hoarding
- Online Harm and Sextortion
- Undue Pressure

These sessions are recorded once edited will be available on [North Lanarkshire Public Protection Website](#) to view or on [LEARNNL](#).

Should you wish to be kept informed of bite-sized learning session and other training please complete this [MS Teams Form](#).

Course: Department for Work and Pensions – Advanced Customer Service Support

About this course:

Department for Work and Pensions – Advanced Customer Service Support provide vital role in supporting and assisting vulnerable customers. They work in collaboration with partner agencies to ensure that their customers receive the support they require.

The aim of these sessions is to provide an overview the Advanced Customer Service Team and how multi-agency partners can contact them for support.

18th February 2026 – 12-1pm

1st October 2026 – 12-pm

Should you wish to sign up for a session please complete this form and put a hold in your diary

[DWP Briefing 2026 Registration Form](#)

Course: Domestic Abuse – Risk Assessment (DASH-RIC)

About this course:

This 1/2-day course hosted via MS Teams aims to improve participant knowledge of domestic abuse risk assessment and the MARAC process.

This course is open to all frontline staff and managers across the multi-agency general, specific, and intensive public protection workforce.

Aims and Objectives:

- Identify risk factors in domestic abuse cases.
- Be able to use nationally recognised risk assessment tool (Safe Lives DASH-RIC).
- Understand the concept of safety planning.

To access this course please sign up via LearnNL: [Course: Domestic Abuse - Risk Assessment](#)

If you do not have access to LearnNL please contact Angela Traynor, admin officer - traynora@northlan.gov.uk or Marac Coordinators - lanarkshiremaracs@wasler.org.uk

Course: Trauma Informed Practice

About this course:

It is crucial for staff working with Adult Support and Protection or encounter adults at risk of harm to understand the impact of trauma and how trauma informed practice can support adults at risk of harm.

The NHS Education for Scotland (NES) team have created a National Trauma Training programme with key e-learning and resources.

“The key trauma training resources from the National Trauma Training Programme are openly available to support all members of the Scottish workforce to meet the vision of:

“A trauma informed and responsive nation and workforce, that is capable of recognising where people are affected by trauma and adversity, that is able to respond in ways that prevent further harm and support recovery and can address inequalities and improve life chances.”

Trauma is ‘everyone’s business’ and every member of the Scottish Workforce has a role to play in understanding and responding to people affected by trauma. This doesn’t mean that everyone needs to be a trauma expert — we know that different expertise and skills are required to support people’s recovery — but it does mean that all workers, in the context of their own role and work remit, have a unique and essential trauma informed role to play in responding to people who are affected by trauma.” (NES)

If you are attending the Multi-agency Level 1 above, we would recommend that you are trained at Trauma Informed Practice Level. Are you attending Multi-agency Level 2 or Second Worker training we would recommend that you undertake Trauma enhanced or Trauma Specialist practice level.

Information regarding what expected level of training (Dependent on role) can be found [here](#).

If you have access to LearnNL please access the Trauma Informed Practice Course here: [LearnNL Login](#)

If you do not have access to LearnNL the resources and e-learning can be access by creating an account or log in to the Turas site, this is free and you should use your work or professional email address you can do this here: [Home | Turas](#)

Course: MAPPA - Multi-Agency Public Protection Arrangements

About this course:

MAPPA stands for **Multi-Agency Public Protection Arrangements** – a set of arrangements established by Police, Local authorities, National Health Service and Health Boards and the Scottish Prison Service (SPS) (known as responsible authorities) to assess and manage the risk posed by sexual and violent offenders.

The principles that govern MAPPA are simple:

- Identify those who may pose a risk of harm
- Share relevant information about them
- Assess the nature and extent of that risk
- Find ways to defensibly manage the risk effectively, using available resources most efficiently, to protect victims and reduce further harm.

Please also consider watching the following MAPPA Awareness Video: [MAPPA Scotland Awareness Video](#)

MAPPA Lanarkshire is providing the following dates for awareness training. The session is 1 hour long and is held via Teams.

Training dates:

- Thursday 5 March 2026 at 10am
- Thursday 4 June 2026 at 2pm
- Thursday 3 September 2026 at 10am
- Thursday 3 December 2026 at 2pm

Nomination for this training should be sent to MAPPA.Lanarkshire@southlanarkshire.gov.uk

Email the MAPPA mailbox with your preferred date and include your own name, designation and email address